

# **INFORMATION SERVICES**

## **POLICY COMMITTEE**

### **REPORT**

**April 9, 2009**

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# INTER-OFFICE MEMO

**TO:** Information Services Policy Committee

**FROM:** Terry Lowe, Systems Coordinator, Information Services

**DATE:** April 9, 2009

**SUBJECT:** Monthly Report

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## SYSTEMS DEVELOPMENT PROJECTS

### 1. **InterLinc eGov**

Terry, Chris, and DeLayne Peck met and finalized public module of the Special Needs Registry. DeLayne will work on the policies and procedures with the goal to deploy by the end of the month or first part of June. We will inform CIC when this goes live so they can coordinate a media release. Two new ePay applications are in the works from Parks and Rec. The Field Reservation System was demonstrated at the Mayor's Director's meeting on 04/01/09 and is due to be deployed yet this month. The second one is the Shelter Reservation System that will feature a virtual tour of the shelter.

### 2. **EnterpriseOne (PeopleSoft)**

Conversion efforts continue on version 8.12. This project is targeted for full implementation on April 20th. Onsite training and conversion is also scheduled the week of April 20th.

### 3. **Property Protest**

Nick has completed the upgrade to the Property Protest System that will allow the protester to schedule their own hearing and complete the entire process online. (Electronic Signature).

### 4. **Vendor Software Support/Selection**

Information Services continues to be engaged in a number of efforts to help select or do major upgrades of vendor software packages. LLCHD will be implementing the new medical records system EHS in the next couple of months. SNBHIN, Inc. has asked us to participate in the selection of a new behavioral software product that will be utilized by CMHC. LFR is in the planning stages to implement TabletPC, the replacement product of EMS Pro. Planning efforts to upgrade the city's financial system (JDE World) will begin as soon as the E1 upgrade for the county financial system is stabilized.

## **OPERATIONAL**

The IBM z/890 Enterprise Server prime shift utilization was 58.66% in March compared with 55.87% in February. There were 2,720,991 CICS transactions executed which included 553,778 Web transactions.

The City Finance JDE AS/400 prime shift utilization in March was 13.10% compared to 14.27% in February. Disk utilization is 75.36%.

The County PeopleSoft AS/400 prime shift utilization in March was 13.68% compared to 8.93% in February. Disk utilization is 73.81%.

The CJIS Alpha Server prime shift utilization was 77.43% in March compared to 77.95% in February. The offsite/disaster recovery Alpha server is installed and functional at the Water Department site. Disaster Recovery documentation will be updated in the near future.